

Senedd Cymru | Welsh Parliament

[Pwyllgor Diben Arbennig Ymchwiliad COVID-19 Cymru](#) | [Wales COVID-19 Inquiry Special Purpose Committee](#)

[Adroddiad Modiwl 1 Ymchwiliad Covid-19 y DU](#) | [UK-Covid Inquiry Module 1 Report](#)

Ymateb gan Tom MacLean | Evidence from Tom MacLean

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**1. Do the recommendations in the Module 1 report capture the priority actions needed to improve the resilience and preparedness of Wales as part of the UK.**

Partly

**2. Is there sufficient detail in the recommendations?**

Partly

**3. Are there any clear gaps requiring the Committee to take further evidence itself?**

Yes

**Please outline your reasons for your answer to this question.**

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(We would be grateful if you could keep your answer to around 500 words, however should it be required, an additional answer box of 500 words is available).

I believe that the lived experiences so many of us have are the most vital and informative and human testimonies and MUST be heard and reflected.

I do not believe that this process will unpack the human consequences we are living with.

**4. Your views on the resources that will be needed in order to deliver the recommendations, within the timeframes set out in the report.**

(We would be grateful if you could keep your answer to around 500 words, however should it be required, an additional answer box of 500 words is available).

Listening.Above all LISTENNING to the testimonies of those impacted.

**5. Your views on how progress should be monitored and reported. The need for transparency and clear lines of accountability for delivery of the recommendations.**

(We would be grateful if you could keep your answer to around 500 words, however should it be required, an additional answer box of 500 words is available).

Open public transparency is essential in my view. No behind closed doors private sessions.This process MUST be in the public domain.

**6. Do you have any other points you wish to raise within the scope of this inquiry?**

(We would be grateful if you could keep your answer to around 500 words, however should it be required, an additional answer box of 500 words is available).

The total and utter failure of the NHS here in North Wales to take seriously my late mother's illness. The failure to diagnose her bladder cancer early.The appauling way she was treated. Due to delayed diagnosis she was given a terminal outcome and all in the midst of the pandemic.The suffering she endured including a THREE HOUR WAIT for an ambulance 2 days before she died. She was screaming in pain and the ambulance call handler heard her cries yet THREE HOUR WAIT ENSUED.

The complaints procedures are just not fit for purpose.It is appauling and I can never ever forget how my Mum was treated.

When she was finally rushed into hospital passing clots of blood pre diagnosis she was discharged the next day with a catheter. She could not get upstairs to

the toilet. She was sent home with no plan, no support and no code and she started hallucinating due to lack of sodium. The ambulance staff who took her back to hospital rates it a failed discharge. It was all in the midst of Covid. Haunts me every day since.